PURPLE GRIFFON
The IT Service Management Training & Consultancy Specialists

Course Title: ITIL® 4 Specialist: High Velocity IT (HVIT) Online	
Exam: Included	**Exam Type**: Proctored Exam
Qualification: ITIL® 4 Specialist High Velocity IT (HVIT) Certificate	

Course Syllabus

Our ITIL® 4 Specialist: High Velocity IT (HVIT) online training package comes with 180 days access to the online training portal. It will take you around 18 hours of studying to complete the training content.

The ITIL® 4 Specialist: High Velocity IT (HVIT) module includes the use of working practices such as Agile and Lean, and technical practices and technologies such as Cloud, Automation, and Automatic Testing, focusing on rapid delivery of products and services to obtain maximum value. The lessons will cover the following topics:

- Concepts Around The High-Velocity Nature Of The Digital Enterprise
- The Digital Product Lifecycle & The ITIL® Operating Model
- Key HVIT Concepts & Associated Behaviours
- Ensuring Valuable Investments
- Ensuring Fast Development
- Ensuring Resilient Operations
- Ensuring Co-Created Value
- Ensuring Assured Conformance
- ITIL® 4 Specialist: High Velocity IT (HVIT) Exam Preparation

Course Overview

Our ITIL® 4 Specialist: High Velocity IT (HVIT) online training package explores the ways in which digital organisations and digital operating models' function in high-velocity environments. It will enable traditional practitioners and organisations to update their skills and working methods for the digital era. It will help aspiring organisations, to operate in a similar way to successful digitally native organisations

Course Learning Outcomes

By highlighting the difference between IT transformation and digital transformation, the ITIL® 4 Specialist: High Velocity IT (HVIT) module enables the identification of new opportunities for digital investment, leading to significant business enablement.

Embedding effective digital services at its core, it will provide you with all the tools they need to update their skills for the digital era. At the same time, it will enable organisations to make the right investments, in order to meet and exceed business goals.

Encouraging IT and digital professionals to refine their abilities by increasing the speed and improving the quality-of-service delivery, the module focuses on creating greater value by promoting new methods of working and challenging existing ways of thinking. It

encompasses cutting-edge digital technology to optimise end-user services and implement design-thinking, facilitating the construction of complex, yet adaptive, systems.

ITIL® 4 Specialist: High Velocity IT (HVIT) Objectives:

- Understand concepts regarding the high-velocity nature of the digital enterprise, including the demand it places on IT.
- Understand the digital product lifecycle in terms of the ITIL® 'operating model'.
- Understand the importance of the ITIL® Guiding Principles and other fundamental concepts/models for delivering high velocity IT.
- Know how to contribute to achieving value with digital products.

Audience

Our ITIL® 4 Specialist: High Velocity IT (HVIT) online training package is suitable for:

- Service Designer
- Release Manager
- Cloud Architect
- DevOps Engineer
- Software Developer
- Automation Specialist
- Test Engineer
- Scrum Master
- Business Transformation Manager
- Applications Engineer
- Cloud Software
- Network Engineer
- IT Operations Manager

Entry-Level Requirements

You must hold the ITIL® 4 Foundation certificate as a prerequisite, so we advise that you purchase access to our ITIL® 4 Foundation online training package.

Recommended Reading

It is recommended that you revise your ITIL® 4 Foundation level materials as it will help to reinforce your existing level of knowledge of ITIL® 4.

What's Included

Our ITIL® 4 Specialist: High Velocity IT (HVIT) online training package includes the following:

- Learning modules with interactive lessons.
- High quality videos for each lesson.
- Exam simulations with feedback.
- Exercises, tasks and games to consolidate your learning.
- ITIL® 4 Specialist: High Velocity IT (HVIT) exam voucher.

Exam Information

ITIL® 4 Specialist: High Velocity IT (HVIT) Examination:

- Exam Duration: 90 Minutes
- Exam Format: Closed Book, Multiple Choice Questions
- Exam Delivery: Online, Webcam Proctored
- Exam Pass Mark: 70% (28/40 Questions)

Read the PeopleCert Official Guidance for Windows Devices and MacOS Devices for a step-by-step guide on how to take your online proctored examination.

Your Identification Document (ID):

On the day of your exam, your Proctor will verify your ID. You are responsible for ensuring the ID used to register and take your exam is valid and acceptable. On your exam day, if you do not present valid and acceptable ID, or the First/Middle Name(s) and Last Name of your ID do not exactly match the name you used to register for your exam, you will not be allowed to test and will not be entitled to a refund. You will, however, be able to re-book your exam following the standard exam booking process. Your ID must:

• Be current and valid – ID containing dates that have expired are not allowed.
• Be an original, not a photocopy.
• Include a recognizable photo of you.
• Match the information you gave when you booked your online exam.
• Be a government-issued national/state/province identity card that is recognized by the country in which you are a citizen or permanent resident.
• Contain your Birthdate/Year.
• Contain your First/Middle Name(s) and Last Name in English (Latin) characters.

Please Note: Electronic IDs will not be accepted.

From 01 January 2023: All PeopleCert certifications will need to be renewed after three years. You can do this by retaking the examination before the renewal date, collecting professional development points via MyAXELOS or taking further certifications before the renewal date. If you make the decision to not renew your certification, you will not be removed from the Successful Candidate Register (SCR). You will remain on the Successful Candidate Register (SCR), however it will be flagged that your certification is not up to date.

What's Next

In order to reach ITIL® 4 Managing Professional (MP) status, you must complete the following modules:

- ITIL® 4 Specialist Create, Deliver & Support (CDS) Online
- ITIL® 4 Specialist Drive Stakeholder Value (DSV) Online
- ITIL® 4 Specialist High Velocity IT (HVIT) Online
- ITIL® 4 Strategist Direct, Plan & Improve (DPI) Online

Additional Information

Our ITIL® 4 Specialist: High Velocity IT (HVIT) online training package will help you to:

- Converge business and IT goals.
- Recognise and manage complex adaptive systems.

- Bridge the development and operations gap.
- Improve performance with Lean, Agile, and DevOps.
- Increase the speed and quality of services.
- Invest in digital tools and techniques to create value.