PURPLE GRIFFON
The IT Service Management Training & Consultancy Specialists

Course Title: Value Stream Mapping Online Workshop	
Exam: Not Included	**Exam Type**: No Exam
Qualification: Certificate Of Attendance	

Course Syllabus

Our Value Stream Mapping Online Workshop will cover the following topics:

Module 1: Value Stream Mapping Definition

- Value Stream Mapping Definition
- History Of Value Stream Mapping
- The Purpose Of Value Stream Mapping
- Benefits Of Value Stream Mapping
- Challenges Of Value Stream Mapping
- Value Stream Mapping Use Cases
- Value Stream Mapping Example
- Value Stream Mapping Symbols
- Value Stream Mapping & Continuous Improvement

Module 2: ITIL® Value Stream Mapping

- ITIL® Value Stream Mapping
- Value Stream Mapping Key Metrics
- ITIL® Service Value Stream Structure
- Value Streams & Organisations
- Value Stream Considerations
- Common Value Stream Models
- Development Of A New Service
- Restoration Of A Live Service

Module 3: Creating A Value Stream Map

- Value Stream Mapping Process
- 7 Steps To Value Stream Mapping
- Value Stream Mapping Tools
- 8 Value Stream Mapping Tips
- Value Stream Mapping FAQS
- Value Stream Mapping Conclusion - What Now?

Module 4: What Have You Learned?

- 25 Value Stream Mapping Multiple-Choice Question Assessment

Course Overview

Do you want to learn all about Value Stream Mapping?

Our Value Stream Mapping Online Workshop will teach you all about Value Stream Mapping, and how you can put it into practice.

Course Learning Outcomes

Value Stream Mapping allows you to see the value in your processes (and the waste) and how it moves through your organisation.

Value Stream Mapping allows you to pinpoint areas for improvement, increasing efficiency.

Audience

Our Value Stream Mapping Online Workshop is suitable for you if you're regularly involved in improvement efforts in your place of work.

Entry-Level Requirements

There is no entry-level requirements for our Value Stream Mapping Online Workshop.

Recommended Reading

Our Value Stream Mapping Online Workshop does not require any existing knowledge of the Value Stream Mapping.

What's Included

Our Value Stream Mapping Online Workshop will provide you with over 90 minutes of content and culminates with a 25-question assessment at the end to test your knowledge.

Exam Information

There are no formal qualifications associated with our Value Stream Mapping Online Workshop, but there is a 25-question assessment at the end to test how much you have learned.

What's Next

Our three-day ITIL® 4 Foundation training course is the starting point in your ITIL® 4 certification journey and is the prerequisite for the ITIL® 4 Managing Professional (MP) and ITIL® 4 Strategic Leader (SL) training courses.

Our ITIL® 4 Foundation training course is for anyone who needs to understand the key concepts of IT and digital service delivery, and who is interested in helping their organisation embrace the new service management culture.

Additional Information

After our Value Stream Mapping Online Workshop, you will have a good idea of what Value Stream Mapping is, and how to create Value Stream Maps.