PURPLE GRIFFON
The IT Service Management Training & Consultancy Specialists

Course Title: ITIL® 4 Leader: Digital & IT Strategy (DITS) Online	
Exam: Included	**Exam Type**: Proctored Exam
Qualification: ITIL® 4 Leader: Digital & IT Strategy (DITS) Certificate	

Course Syllabus

Our ITIL® 4 Leader: Digital & IT Strategy (DITS) online training package comes with 180 days access to the online training portal. It will take you around 18 hours of studying to complete the training content.

Please Note: Our ITIL® 4 Leader: Digital & IT Strategy (DITS) module includes 4 case study assignments that are evaluated and assessed during the session and a 30 multiple-choice examination that must be taken as part of the course. The passing score for the examination is 70% (21 out of 30). You must pass all the 4 case study assignments to be eligible for the examination.

You must pass the practical assessment and the online examination to successfully achieve the ITIL® 4 Leader: Digital & IT Strategy (DITS) certification. You must hold the ITIL® Foundation and have completed the course before requesting the exam voucher.

Course Overview

Our ITIL® 4 Leader: Digital & IT Strategy (DITS) online training package will focus on the alignment of digital business strategy with IT strategy. The module elevates the discussion around ITIL® concepts to a corporate strategy level, by enabling IT and digital leaders to influence and drive strategic business decisions, by creating an appropriate digital strategy aligned to the wider cross-organisational goals.

Course Learning Outcomes

Please Note: Our ITIL® 4 Leader: Digital & IT Strategy (DITS) module includes 4 case study assignments that are evaluated and assessed during the session and a 30 multiple-choice examination that must be taken as part of the course. The passing score for the examination is 70% (21 out of 30). You must pass all the 4 case study assignments to be eligible for the examination.

The pace of evolution in the digital world has never been so fast and organisations need to be flexible and adapt to the ever-changing environment if they want to keep providing value to their customers while remaining competitive in the marketplace.

Our ITIL® 4 Leader: Digital & IT Strategy (DITS) online training package provides guidance on how the strategy should impact the design, delivery, and support of services throughout the service value chain of an organisation.

ITIL® 4 Leader: Digital & IT Strategy (DITS) Objectives:

- The ITIL® 4 Leader: Digital & IT Strategy (DITS) module will help IT leaders and aspiring leaders build and implement effective IT and digital strategy that can tackle digital disruption and drive success.

- The ITIL® 4 Leader: Digital & IT Strategy (DITS) module provides guidance on how strategy should impact the design, delivery, and support of services throughout the service value chain of an organisation.

Audience

Our ITIL® 4 Leader: Digital & IT Strategy (DITS) online training package is suitable for IT and Business Directors, Heads Of Department, aspiring C-Suite Professionals and other senior business leaders who want to strategically position an organisation against digital disruptors, craft a digital vision and build a robust digital strategy for long term growth.

Entry-Level Requirements

You must hold the ITIL® 4 Foundation certificate as a prerequisite and a minimum of three years of IT managerial experience, so we advise that you purchase access to our ITIL® 4 Foundation online training package.

Recommended Reading

It is recommended that you revise your ITIL® 4 Foundation level materials as it will help to reinforce your existing level of knowledge of ITIL® 4.

What's Included

Our ITIL® 4 Leader: Digital & IT Strategy (DITS) online training package includes the following:

- Learning modules with interactive lessons.
- High quality videos for each lesson.
- Exam simulations with feedback.
- Exercises, tasks and games to consolidate your learning.
- ITIL® 4 Leader: Digital & IT Strategy (DITS) exam voucher.

Exam Information

ITIL® 4 Leader: Digital & IT Strategy (DITS) Examination:

The multiple-choice question exam consists of 30 questions, each of which has four answer options. For each question, one option is correct and the other three are incorrect.

- Materials Allowed: None

This is a ‘closed book’ exam. The ITIL® 4: Digital and IT Strategy publication and the ITIL® Practices Guidance documentation should be used for study, but are NOT permitted to be used in the exam.

- Exam Duration: 60 Minutes

Candidates taking the exam in a language that is not their native or working language are allowed 25% extra time, i.e. 75 minutes in total.

- Number Of Marks: 30 Marks

There are 30 questions, each worth 1 mark. There is no negative marking.

- Pass Mark: 21 Marks

Candidates need to get 21 questions correct (70%) to pass the exam.

- Level Of Thinking: Bloom's levels 2 & 3

"Bloom's level" describes the type of thinking needed to answer the question. For Bloom's 2 questions, candidates need to show understanding of the concepts, methods and principles of DITS. For Bloom's 3 questions, candidates need to demonstrate application of these concepts, methods and principles of DITS, as well as information from the related practices.

- Question Types: Standard Classic, Negative, & List

The questions are all 'multiple choice'. For the 'standard classic' questions, candidates have a question and four answer options. 'Negative' questions are 'standard' question in which the stem is negatively worded. For the 'list' questions, there is a list of four statements and candidates have to select two correct statements from the list.

Read the PeopleCert Official Guidance for Windows Devices and MacOS Devices for a step-by-step guide on how to take your online proctored examination.

Your Identification Document (ID):

On the day of your exam, your Proctor will verify your ID. You are responsible for ensuring the ID used to register and take your exam is valid and acceptable. On your exam day, if you do not present valid and acceptable ID, or the First/Middle Name(s) and Last Name of your ID do not exactly match the name you used to register for your exam, you will not be allowed to test and will not be entitled to a refund. You will, however, be able to re-book your exam following the standard exam booking process. Your ID must:

- Be current and valid – ID containing dates that have expired are not allowed.
- Be an original, not a photocopy.
- Include a recognisable photo of you.
- Match the information you gave when you booked your online exam.
- Be a government-issued national/state/province identity card that is recognized by the country in which you are a citizen or permanent resident.
- Contain your Birthdate/Year.
- Contain your First/Middle Name(s) and Last Name in English (Latin) characters.

Please Note: Electronic IDs will not be accepted.

From 01 January 2023: All PeopleCert certifications will need to be renewed after three years. You can do this by retaking the examination before the renewal date, collecting professional development points via MyAXELOS or taking further certifications before the renewal date. If you make the decision to not renew your certification, you will not be removed from the Successful Candidate Register (SCR). You will remain on the Successful Candidate Register (SCR), however it will be flagged that your certification is not up to date.

What's Next

In order to reach ITIL® 4 Managing Professional (MP) and ITIL® 4 Strategic Leader (SL) status, you must complete the following modules:

- ITIL® 4 Specialist Create, Deliver & Support (CDS) Online
- ITIL® 4 Specialist Drive Stakeholder Value (DSV) Online
- ITIL® 4 Specialist High Velocity IT (HVIT) Online

- ITIL® 4 Strategist Direct, Plan & Improve (DPI) Online

Additional Information

Our ITIL® 4 Leader: Digital & IT Strategy (DITS) online training package also adds a new perspective to the ITIL® suite and elevates the discussion around ITIL® concepts to the very strategic level among companies and business leaders.