PURPLE GRIFFON
The IT Service Management Training & Consultancy Specialists

Course Title: BCS Foundation Certificate In Business Change	**Course Duration**: 3.0 Days
Exam: Included	**Exam Type**: Proctored Exam
Qualification: BCS Foundation Certificate In Business Change	

Course Syllabus

Our BCS Foundation Certificate In Business Change training course will cover the following topics:

IT-Enabled Business Change Overview

- The role of IT in business change
- Four-view model of a business
- Lifecycle for business change
- Role of programme management
- Stakeholders and roles in business change
- Levels of business transformation
- Techniques for enabling business change

Business/IT Alignment

- Understanding the organisation and the business environment
- Strategic analysis techniques
- SWOT analysis
- Key areas for business/IT alignment
- Business architecture frameworks
- IT governance

Business Improvement Definition

- Principles of systemic thinking
- Gap analysis
- Content of a business case
- Options and feasibility
- Benefits classification
- Risk and impact analysis
- Investment appraisal

Business Change Design

- Business process improvement
- Work practice and organisational modelling
- Business information modelling and management

Business Change Implementation

- Planning the change implementation
- Acquiring IT solutions – procurement and development approaches
- Roles in business change implementation
- Organisational and international cultures
- Communications planning

Benefits Management

- Approach to benefits management and realisation
- Features and benefits
- CSFs, KPIs and the balanced scorecard

Course Overview

Our three-day BCS Foundation Certificate In Business Change training course is designed to mirror the actual business change process, covering every stage from the initial investigation of the organisation to the implementation of proposed changes.

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Course Learning Outcomes

BCS Membership Offer: If you do not hold a BCS certification and successfully pass the examination for this training course - you will be given one year's complementary BCS Membership. This offer is only valid for your first BCS qualification.

Our BCS Foundation Certificate In Business Change training course will deepen your understanding of the business change lifecycle and teach you essential business change techniques.

You will learn about:

- Business & IT Alignment
- Business Improvement Definition
- Business Change Design
- Business Change Implementation
- Benefits Management
- Business Change Techniques
- Business Modelling Techniques

Audience

Our BCS Foundation Certificate In Business Change training course is suitable for Business Analysts, Business Managers and members of their team, Business Change Managers and Project Managers.

Entry-Level Requirements

There are no entry-level requirements for our BCS Foundation Certificate In Business Change training course.

Recommended Reading

It is recommended that you purchase IT-Enabled Business Change: Successful Management by Sharm Manwani.

What's Included

For all virtual classroom training courses, a printed copy of the latest edition of the comprehensive course manual will be sent to your home address in good time for the start of your BCS Foundation Certificate In Business Change training course. In addition, a link will be emailed to you to enable you to access an electronic copy of the same comprehensive manual for convenient future reference.

Exam Information

You will receive all of the training you need to prepare for the BCS Foundation Certificate In Business Change examination. If you pass the examination, you will be awarded the BCS Foundation Certificate In Business Change. You will also be one step closer to the BCS Diploma In Business Analysis.

BCS Foundation Certificate In Business Change Examination:

- Exam Duration: 60 Minutes
- Exam Format: Closed Book, 40 Multiple Choice Questions
- Exam Delivery: Online, Webcam Proctored
- Exam Pass Mark: 65% (26/40 Questions)

Candidate Responsibilities

- You need to complete registrations for both BCS and Questionmark.
- You will receive an email inviting you to register on the e-professional portal. Once you have completed this registration, you will be able to see the booking details that your training provider had given to BCS.
- The exam date and time may not reflect what you will book with Questionmark, but we will update this once the exam has taken place so your certificate will have the correct date.
- You will also receive an email with log in details for Questionmark. This will enable you to complete your registration and book your exam. The link for registering is here.
- If you are unable to see an assessment to schedule once you have registered, please contact BCS via customerservice@bcs.uk.
- If you're unable to select a remote proctored time and date, contact support@questionmark.com.

Create Proctor Session

- To select the exam date and time click on 'Schedule'. If you have multiple exams to schedule it is advised that you only schedule the exam you wish to take otherwise you may encounter an error 500 screen.
- If you do encounter this then please clear your browser cache before proceeding.

What's Next

You have a choice of further modules which include:

- BCS Certificate In Business Analysis Practice
- BCS Certificate In Requirements Engineering

Additional Information

Our BCS Foundation Certificate In Business Change training course will have developed your skills and knowledge to support successful business change programmes within your organisation.