



Course Title: Agile Certified Scrum Master (CSM)	Course Duration: 2.0 Days
Exam: Included	Exam Type: Proctored Exam
Qualification: Agile Scrum Master (CSM) Certification	

Course Syllabus

The Agile Certified Scrum Master (CSM) training course will show you how to participate actively as a Scrum Team member, deliver a successful Scrum project, and communicate those details to key stakeholders. The following Modules are covered:

Module 1: Introducing Agile Principles

- Define Agile values and principles
- Contrast Waterfall and Agile product-development philosophies
- Confront the challenges of adopting Agile
- Learn to set up cross-functional Agile teams

Module 2: Defining the Scrum Framework

- Define the core Scrum framework, team, artifacts, and ceremonies
- Adapt a traditional business process to Scrum
- Apply core Scrum values: focus, respect, commitment, openness, and courage

Module 3: Scrum Roles, Ceremonies, and Artifacts

- The three core Scrum roles: ScrumMaster, Product Owner, and Developer
- Core Scrum ceremonies, including holding the Print Planning meeting, hosting the Daily Scrum, leading Sprint Reviews, and more
- Core Scrum artifacts, including the Product Backlog, Sprint Backlog, and the potentially shippable product increment

Module 4: Refining the Product Backlog

- Build, iterate, and continuously refine the Product Backlog
- Develop the Product Vision
- Compare iterative and incremental delivery
- Deconstruct Epics into features and stories
- Release products with minimal marketable features

Module 5: Estimating and Prioritising Product Backlog Items

- Write user stories with the Connextra format
- Apply frameworks to focus user stories
- Develop products with progressive elaboration
- Define appropriate acceptance criteria
- Remove user stories when appropriate



Module 6: ScrumMaster Responsibilities to the Team

- Enforce the Scrum process
- Become an Agile coach for your team
- Continuously improve your team
- Manage and reduce external dependencies
- Adopt best practices for software engineering

Course Overview

Our two-day Agile Certified Scrum Master (CSM) training course covers all the team roles, activities and artifacts, so that you can be an effective Scrum Master or member of a Scrum team.

Our Agile Certified Scrum Master (CSM) training course will teach you the Scrum Framework, team accountabilities, events, and artifacts as well as how to guide your team to apply Scrum.

Course Learning Outcomes

The Agile Certified Scrum Master (CSM) training course is suitable for anyone looking for success using Scrum. It is high quality training delivered by a Scrum Alliance Certified Scrum & Agile tutor with over twenty years of training and consulting experience. You will be given a sound understanding of Scrum Principles and Practices.

- Follow instructor-led training by Scrum Alliance Certified Scrum Trainers (CSTs).
- Become a Certified ScrumMaster and servant leader to your development team, product owner, and organisation.
- Apply effective facilitation for Scrum meetings.
- Review effective change agent techniques to foster organisation buy-in to Scrum.
- Identify opportunities to remove impediments for team members.
- Fine-tune your skills with after-course instructor coaching.
- A copy of The Scrum Guide is included.
- Continue learning and face new challenges with after-course one-on-one instructor coaching.

Audience

The Agile Certified Scrum Master (CSM) training course is useful for anyone who would like to be successful using Scrum. It will benefit professionals who are involved in a Scrum Project across the full range of Scrum role.

For specific roles, this training is excellent for Product and Project Managers, Product Owners, Functional/Departmental Managers, Development Team Members (Architects, Designers, Coders, Testers, etc), and others involved in transitioning to Scrum within their organisation.

Entry-Level Requirements

There are no formal prerequisites for the Agile Certified Scrum Master (CSM) training session, however you are expected to complete the pre-course reading.

Recommended Reading



We would advise that you familiarise yourself with key Scrum terms and definitions in the Scrum Guide, which can be accessed and downloaded (PDF) online.

What's Included

The Agile Certified Scrum Master (CSM) includes:

- Handbook, Materials Including Reference Manual
- Highly Skilled & Knowledgeable Tutors
- Agile Scrum Master (CSM) Examination
- Refreshments

Exam Information

Agile Certified Scrum Master (CSM) Examination

Following your attendance on the Agile Certified Scrum Master (CSM) training course, you will be registered for the examination with the Scrum Alliance. You will then receive an invitation to take the exam from the Scrum Alliance and as part of the examination, you will be able to bookmark questions, change your answers and pause the exam to return to it later. You must complete the examination within 60 days of completing the training course.

What's Next

The two-day [Agile Certified Scrum Product Owner \(CSPO\)](#) training course will cover the Scrum framework and both the fundamentals of being a Product Owner and a wealth of advanced topics.

Additional Information

The Agile Certified Scrum Master (CSM) has proved helpful for those just starting their Agile journey, as well as those with previous experience who wish to consolidate their knowledge.