



Course Title: ITIL® 4 Managing Professional (MP)	Course Duration: 12.0 Days
Exam: Included	Exam Type: Proctored Exam
Qualification: ITIL® 4 Managing Professional (MP) Certification	

Course Syllabus

The syllabus of the ITIL® 4 Managing Professional (MP) training courses can be found below:

- [ITIL® 4 Specialist Create, Deliver & Support \(CDS\)](#)
- [ITIL® 4 Specialist Drive Stakeholder Value \(DSV\)](#)
- [ITIL® 4 Specialist High Velocity IT \(HVIT\)](#)
- [ITIL® 4 Strategist Direct, Plan & Improve \(DPI\)](#)

Course Overview

ITIL® 4 Managing Professional (MP) targets IT practitioners working within technology and digital teams across businesses.

Our twelve-day ITIL® 4 Managing Professional (MP) package provides practical and technical knowledge about how to run successful IT-enabled services, teams and workflows.

The ITIL® 4 Managing Professional (MP) stream consists of four modules:

- [ITIL® 4 Specialist Create, Deliver & Support \(CDS\)](#)
- [ITIL® 4 Specialist Drive Stakeholder Value \(DSV\)](#)
- [ITIL® 4 Specialist High Velocity IT \(HVIT\)](#)
- [ITIL® 4 Strategist Direct, Plan & Improve \(DPI\)](#)

Course Learning Outcomes

If you purchase this ITIL® 4 Managing Professional (MP) package, you will save **£1185**.



It's a much more cost-efficient way to reach ITIL® 4 Managing Professional (MP) status compared to purchasing each training module separately.

Our ITIL® 4 Managing Professional (MP) package is a stream of four modules that are part of ITIL® 4, the next evolution of ITIL®:

- [ITIL® 4 Specialist Create, Deliver & Support \(CDS\)](#)
- [ITIL® 4 Specialist Drive Stakeholder Value \(DSV\)](#)
- [ITIL® 4 Specialist High Velocity IT \(HVIT\)](#)
- [ITIL® 4 Strategist Direct, Plan & Improve \(DPI\)](#)

Audience

Our ITIL® 4 Managing Professional (MP) package is aimed at IT practitioners working within technology and digital teams across businesses.

Entry-Level Requirements

The [ITIL® 4 Foundation](#) certificate is the prerequisite for our ITIL® 4 Managing Professional (MP) package.

Recommended Reading

It is advised that you revise your [ITIL® 4 Foundation](#) level materials as it will help to reinforce your existing level of knowledge of ITIL® 4.

What's Included

Our ITIL® 4 Managing Professional (MP) package includes the following materials:

- Handouts
- A Full ITIL® 4 MP Course Manual
- ITIL® 4 Official Core Guidance (eBook Format)
- Live Exams
- Mock-Examination
- Exercises
- ITIL® 4 Managing Professional (MP) Exam Voucher



Exam Information

ITIL® 4 Managing Professional (MP) Examination:

There is no single ITIL® 4 Managing Professional (MP) examination. Find the examination details specified in each of the four training course modules:

- [ITIL® 4 Specialist Create, Deliver & Support \(CDS\)](#)
- [ITIL® 4 Specialist Drive Stakeholder Value \(DSV\)](#)
- [ITIL® 4 Specialist High Velocity IT \(HVIT\)](#)
- [ITIL® 4 Strategist Direct, Plan & Improve \(DPI\)](#)

Read the PeopleCert Official Guidance for [Windows Devices](#) and [MacOS Devices](#) for a step-by-step guide on how to take your online proctored examination.

Your Identification Document (ID):

On the day of your exam, your Proctor will verify your ID. You are responsible for ensuring the ID used to register and take your exam is valid and acceptable. On your exam day, if you do not present valid and acceptable ID, or the First/Middle Name(s) and Last Name of your ID do not exactly match the name you used to register for your exam, you will not be allowed to test and will not be entitled to a refund. You will, however, be able to re-book your exam following the standard exam booking process. Your ID must:

- Be current and valid – ID containing dates that have expired are not allowed.
- Be an original, not a photocopy.
- Include a recognisable photo of you.
- Match the information you gave when you booked your online exam.
- Be a government-issued national/state/province identity card that is recognized by the country in which you are a citizen or permanent resident.
- Contain your Birthdate/Year.
- Contain your First/Middle Name(s) and Last Name in English (Latin) characters.

Please Note: Electronic IDs will not be accepted.

From 01 January 2023: All PeopleCert certifications will need to be renewed after three years. You can do this by retaking the examination before the renewal date, collecting professional development points via MyAXELOS or taking further certifications before the renewal date. If you make the decision to not renew your certification, you will not be removed from the Successful Candidate Register (SCR). You will remain on the Successful Candidate Register (SCR), however it will be flagged that your certification is not up to date.

What's Next

ITIL® 4 Strategic Leader (SL) recognises the value of ITIL®, not just for IT operations, but for all digitally enabled services. Becoming an ITIL® 4 Strategic Leader (SL) demonstrates that you have a clear understanding of how IT influences and shapes business strategy.

ITIL® 4 Strategic Leader (SL) designation consists of two modules:

- [ITIL® 4 Strategist Direct Plan & Improve \(DPI\)](#)
- [ITIL® 4 Leader Digital & IT Strategy \(DITS\)](#)

To become an ITIL® 4 Strategic Leader (SL), you must complete all modules in the designation, with ITIL® 4 Strategist Direct Plan & Improve (DPI) is a universal module for both designations.

Additional Information

Our ITIL® 4 Managing Professional (MP) package provides practical and technical knowledge about how to run successful IT-enabled services, teams and workflows