PURPLE GRIFFON
The IT Service Management Training & Consultancy Specialists

Course Title: ITIL® 4 Foundation Exam	**Course Duration**: 0.1 Day
Exam: Included	**Exam Type**: Proctored Exam
Qualification: ITIL® 4 Foundation Certificate	

Course Syllabus

There is no formal course outline for our ITIL® 4 Foundation Exam. You are in complete control of your own studies.

Course Overview

Is your budget stopping you from becoming ITIL® 4 Foundation certified? We can help. Whether your budget is big or small, we have options for you.

We are excited to announce that you can now purchase your ITIL® 4 Foundation Exam through us without attending a full training course.

Please Note: Our ITIL® 4 Foundation Exam requires you to complete at least 16 hours of self-study in preparation for the ITIL® 4 Foundation examination. You will not receive any formal training via our online training platform or from a tutor.

Course Learning Outcomes

If you purchase your ITIL® 4 Foundation Exam through us, you will also receive the core guidance in eBook format (available from 01 February 2022) as well as sample exam papers.

In addition, you're welcome to use our ITIL® 4 Foundation Quiz to help you study for the examination.

Please note this is just the exam, if you want to full courses and exam please click here - ITIL 4 Foundation.

Audience

Our ITIL® 4 Foundation Exam is suitable for:

- Professionals working in IT with an interest in IT Service Management (ITSM)
- Professionals who wish to apply ITIL® best practice principles across an enterprise
- Professionals who have not previously attended the ITIL® 4 Foundation training course
- Project Managers

Entry-Level Requirements

There are no formal entry-level requirements for our ITIL® 4 Foundation Exam.

You must complete at least 16 hours of self-study before you attempt to take the ITIL® 4 Foundation examination.

Recommended Reading

You will receive the ITIL® 4 Foundation Official Core Guidance in eBook Format.

What's Included

Our ITIL® 4 Foundation Exam includes the following:

- ITIL® 4 Foundation Official Core Guidance (eBook Format)
- ITIL® 4 Foundation Exam Voucher

Exam Information

ITIL® 4 Foundation Examination:

The information for the ITIL® 4 Foundation examination is below:

- 1-hour duration
- 40 multiple-choice questions
- The pass mark for ITIL® 4 Foundation exam is 26/40

Read the PeopleCert Official Guidance for Windows Devices and MacOS Devices for a step-by-step guide on how to take your online proctored examination.

Your Identification Document (ID):

On the day of your exam, your Proctor will verify your ID. You are responsible for ensuring the ID used to register and take your exam is valid and acceptable. On your exam day, if you do not present valid and acceptable ID, or the First/Middle Name(s) and Last Name of your ID do not exactly match the name you used to register for your exam, you will not be allowed to test and will not be entitled to a refund. You will, however, be able to re-book your exam following the standard exam booking process. Your ID must:

- Be current and valid – ID containing dates that have expired are not allowed.
- Be an original, not a photocopy.
- Include a recognisable photo of you.
- Match the information you gave when you booked your online exam.
- Be a government-issued national/state/province identity card that is recognized by the country in which you are a citizen or permanent resident.
- Contain your Birthdate/Year.
- Contain your First/Middle Name(s) and Last Name in English (Latin) characters.

Please Note: Electronic IDs will not be accepted.

From 01 January 2023: All PeopleCert certifications will need to be renewed after three years. You can do this by retaking the examination before the renewal date, collecting professional development points via MyAXELOS or taking further certifications before the renewal date. If you make the decision to not renew your certification, you will not be removed from the Successful Candidate Register (SCR). You will remain on the Successful Candidate Register (SCR), however it will be flagged that your certification is not up to date.

What's Next

After the ITIL® 4 Foundation Exam, you should consider taking the other ITIL® 4 modules:

- ITIL® 4 Specialist Create, Deliver & Support (CDS)
- ITIL® 4 Specialist Drive Stakeholder Value (DSV)
- ITIL® 4 Specialist High Velocity IT (HVIT)
- ITIL® 4 Strategist Direct Plan & Improve (DPI)
- ITIL® 4 Leader Digital & IT Strategy (DITS)
- ITIL® 4 Managing Professional (MP)
- ITIL® 4 Strategic Leader (SL)
- ITIL® 4 Specialist Acquiring & Managing Cloud Services (AMCS)
- ITIL® 4 Specialist Sustainability In Digital & IT (SDIT)
- ITIL® 4 Specialist Business Relationship Management (BRM)
- ITIL® 4 Specialist IT Asset Management (ITAM)

Additional Information

Our ITIL® 4 Foundation Exam is excellent if you want to develop a career in IT Service Management. If you pass the ITIL® 4 Foundation examination, you will be awarded the ITIL® 4 Foundation certificate.

For additional information on ITIL® 4 Foundation, please check out our ITIL® 4 Foundation course page.