PURPLE GRIFFON
The IT Service Management Training & Consultancy Specialists

Course Title: Introduction To User Acceptance Testing Workshop	**Course Duration**: 2.0 Days
Exam: Not Included	**Exam Type**: No Exam
Qualification: Introduction To User Acceptance Testing Workshop Certificate	

Course Syllabus

Our Introduction To User Acceptance Testing Workshop covers the following:

- What is UAT and what it isn't
- Defining and documenting UAT tests
- Requirement quality reviews
- Designing a UAT approach
- UAT planning and estimating
- Writing UAT plans
- UAT execution and defect management
- Reporting and completion

Course Overview

Our two-day Introduction To User Acceptance Testing Workshop will provide delegates with an introduction to those activities and responsibilities that are specific to User Acceptance Testing (UAT). Delegates will learn how UAT differs from other forms of testing, where in the life cycle it is performed (not simply immediately prior to delivery to live operations), who performs UAT (ideally as a co-operative activity between professional testers and the future users), which are the most appropriate testing techniques and how to apply them in practice.

Course Learning Outcomes

Our Introduction To User Acceptance Testing Workshop will teach delegates how to become proficient in the following:

- The importance of user acceptance testing at all stages of the development and testing life cycle is understood;
- Establish the responsibilities of the users, testers and developers at all life cycle stages;
- Introduce a risk-based approach for establishing a UAT plan and setting measurable acceptance criteria;
- Identify the most commonly used testing techniques for UAT, and criteria for their selection.
- Understand the purpose and importance of User Acceptance Testing in software development.
- Familiarize participants with the key stakeholders and their roles in the UAT process.
- Learn how to plan and prepare for a successful UAT phase.
- Gain insights into various UAT techniques and methodologies.
- Explore the process of test case development and execution.
- Understand how to identify and report defects during UAT.
- Learn effective communication and collaboration strategies for UAT.
- Discover tips for managing UAT timelines and resources.

- Understand the criteria for determining UAT completion and sign-off.

Audience

Our Introduction To User Acceptance Testing Workshop will benefit several individuals and organisations, including but not limited to:

- Software Testers
- Quality Assurance (QA) Professionals
- Business Analysts
- Project Managers
- Developers and Software Engineers
- Product Owners and Managers
- User Experience (UX) Designers
- IT Managers and Team Leads
- Any Professionals Involved in Software Deployment

Entry-Level Requirements

There are no entry-level requirements for our Introduction To User Acceptance Testing Workshop.

Recommended Reading

There is no recommended reading for our Introduction To User Acceptance Testing Workshop.

What's Included

Our Introduction To User Acceptance Testing Workshop contains the following:

- Pre-reading
- Course Manual
- Quizzes
- Exercises
- Each delegate will be provided with their own workbook containing copies of all slides and supporting text.
- CDs containing soft copies of the delegate workbook, templates and examples will also be provided for future reference.

Exam Information

There is no Exam for our Introduction To User Acceptance Testing Workshop.

What's Next

Attendees may enjoy our two-day Introduction To Test Engineering Workshop.

Our two-day Introduction To Test Engineering Workshop will provide a through grounding in structured and systematic test techniques which can be applied throughout the software development lifecycle, whether traditional, Agile or DevOps.

Our Introduction To Test Engineering Workshop will also look at techniques which can be applied once the code has been checked in for test and explore those suitable for use at system testing and those for use at user acceptance testing.

Additional Information

Our Introduction To User Acceptance Testing Workshop offers several benefits to individuals and organisations, including but not limited to:

- **Enhanced Software Quality**: UAT helps identify issues, defects, and usability concerns before software deployment, leading to higher-quality software that meets user expectations and requirements.
- **Improved User Satisfaction**: By understanding and applying UAT techniques, participants can ensure that the software aligns with user needs, preferences, and workflows, resulting in increased user satisfaction and adoption.
- **Reduced Risks and Costs**: UAT helps mitigate risks by identifying critical defects and usability issues early in the development cycle.
- **Efficient Collaboration**: Participants will learn effective communication strategies, collaboration techniques, and stakeholder management skills, enabling smoother interactions between testers, developers, business analysts, and end users during the UAT process.
- **Clearer Requirements Validation**: UAT ensures that the software meets the documented requirements and user stories, providing a mechanism to validate the functionality, performance, and usability against the expected outcomes.
- **Streamlined Testing Process**: The workshop teaches participants how to plan, prepare, and execute UAT efficiently.
- **Increased Professional Competence**: Acquiring UAT knowledge and skills enhances the professional competence of individuals, making them valuable assets to their organisations.
- **Confidence in Software Deployment**: Participants will gain confidence in the readiness of the software for deployment, knowing that it has undergone thorough testing and validation through UAT.